



Product/Policy Changes and All Things Hospitality August 2019

Spring arrived early this year – the seasons are no longer dictated by calendar months – it is wonderful to smell the fragrant scent of Jasmin whilst taking a walk. We too should not be dictated to by economic conditions but should continue to look for creative ways to do business to ensure we remain relevant and sustainable.

Bryte together with the Tourism Business Council, SAACI, NAA and other tourism bodies recently visited Limpopo and Bloemfontein for a Tourism Industry Roadshow. Many key topics were discussed to help the industry with opportunities to grow and gain insight on potential benefits. The presentations provided business owners with options and new ideas on how to manage and improve their businesses. Correct insurance coverage and ways to mitigate risks and reduce exposure was one of the topics.



Kruger Lowveld Tourism held a Hospitality Trade Show in Nelspruit which was well attended. It was wonderful to see the interest in both the hospitality products that we offer and the need for the National Accommodation Association.



Product/Policy Changes

Please note, effective 1 October 2019, the following changes will be made to our clients' policies.

[Please click here for more information](#)

Have your say... complete our survey

Hospitality is a specialised area that provides niche cover to a service driven industry.

We are always looking to see where adjustments can be made and have compiled a survey related to our products, underwriting and claims service.



We would love for you to [complete the survey](#) – [click here](#) to tell us what we are doing right and where we can make improvements! Please let us have your response by 12 September.



We have recently reviewed the usage of BnB Club and found that around 400 users have registered and are utilising the discounted benefits. This number, compared to our policyholders, is low and we encourage you to advise customers about this benefit as it will save the establishment money.

Please [click here](#) to register and start benefiting.

<h4 style="text-align: center; margin: 0;">Lightning and Surge Protection</h4> <p>We recently met with Hano from Dehn regarding an alternative to the lightning conductors that we are so familiar with. It was very insightful...</p> <p style="text-align: center;">Read more</p>	<h4 style="text-align: center; margin: 0;">Cyber Funds Protect cover</h4> <p>It has been great to see the interest shown in this new vital cover that's essential in the electronic world in which hospitality customers operate.</p> <p style="text-align: center;">Read more</p>	<h4 style="text-align: center; margin: 0;">Conduct of Financial Institution Bill</h4> <p>The FSCA has published Conduct of Financial Institution (COFI) Bill, as part of the "Twin Peaks" regulatory reforms. The Conduct leg of Twin Peaks...</p> <p style="text-align: center;">Read more</p>
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A reminder about Hospitality Assist... call 0861 976 656 or 0800 55 66 77. Hospitality Assist includes cover for home and roadside emergencies. If the customer has their preferred plumber or electrician, all they need do is provide those details to the call centre agent to ensure they perform the service.

For more information please send an email to hospitality.info@brytesa.com or visit brytesa.com/hospitality