

Bryte News

Bryte operational update | COVID-19 nationwide lockdown

Dear Business Partner

The COVID-19 crisis is redefining unforeseen risk in unimaginable ways but I am extremely grateful to be navigating this uncharted territory with the support, agility and responsiveness of an exceptionally committed team.

The nationwide lockdown announced by our President on Monday night is a critical step in helping to reduce our exposure and the spread of COVID-19. This is a move that provides our country with a chance to fight this virus with every tool in our arsenal.

What you can expect from Bryte during this lockdown



- In line with the nationwide lockdown, all Bryte offices will only be accessible for any urgent/critical services from Friday, 27 March 2020 to 16 April 2020
- While we cannot predict how the situation will evolve, we have factored in various scenarios to assist with business continuity and resilience
- We have, however, taken all necessary measures to ensure that we minimise interruptions to the services we deliver
 - I am pleased to confirm that our switchboard, travel and claims call centres, underwriting teams, etc. remain operational and accessible on current numbers, email addresses and systems
 - All other services remain uninterrupted
 - We continue to monitor the operations of our supply chain and will respond to any challenges, to the best of our ability
- We will endeavour to continue supporting you, your business and our customers as effectively and timeously as is possible, in these extraordinary circumstances
- Should you have any queries or concerns, please engage the Business Development Manager who services your portfolio, or your usual Bryte Representative, using existing channels

We encourage you to remain positive and to approach news reports with objectivity and calm. Please do make use of our [COVID-19 Information Hub](#), which contains a host of valuable advice and links to pertinent sources of information.

Wishing you and your loved ones good health.

Keep safe

Edwyn O'Neill
Chief Executive Officer